

FYS Tutoring Survey FYS Liaison Feedback

The purpose of this survey is for you to provide feedback on your experience with the SFUSD FYS Tutoring Program **for students who receive tutoring services at the school**. By answering these questions honestly, you will help us identify how the program is working and what may need to be improved. Thank you for your feedback. If you would like to speak to someone directly, please call Maya Webb at 415-242-2615, Ext. 3310.

Please respond to the questions with respect to the **FYS Tutoring Program that foster youth students at your school attend onsite, and not other tutoring programs you may facilitate at your school**.

School: _____

1. What tutoring company did the students receive services from (please complete separate form per tutoring company)?

<input type="checkbox"/> Learning Ladder Number of Students Served _____	<input type="checkbox"/> Learning Services of Northern California/ Children’s Learning Services Number of Students Served _____
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2. Please rate the tutoring company on the following aspects:

	Excellent	Good	Adequate	Poor	Unacceptable	Unsure/Don’t Know
a) Timeliness in setting up initial contact with student(s)						
b) Punctuality of tutors when providing tutoring services						
c) Frequency of communication						
d) Quality of communication						

3. If you selected ‘Poor’ or ‘Unacceptable’ for any of the above items, please explain why:

4. Academic goals should be set for each child who is tutored within the FYS Tutoring Program. Did the tutoring program set academic goals for:

<input type="checkbox"/> All of the students	<input type="checkbox"/> More than half the students	<input type="checkbox"/> About half of the students	<input type="checkbox"/> Fewer than half the students	<input type="checkbox"/> None of the students	<input type="checkbox"/> Unsure/Don’t know
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5. Academic goals should be well-defined, measurable and appropriate for each student's academic level and linked to regular school day goals. Overall, how would you rate the academic goals that the tutoring company set for your students?

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Adequate	<input type="checkbox"/> Poor	<input type="checkbox"/> Unacceptable	<input type="checkbox"/> Unsure/Don't know
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6. In the course of this school year, did you encounter any specific issues with the tutoring company that we should be made aware of?

Yes No

7. If yes, please provide details on the incident(s) and what actions were taken to resolve the issue(s).

8. Please rate the following areas of help you felt the tutoring program provided for your students.

Tutoring has helped my students in:	Helped a lot	Helped a little	Did not change	Not sure
a) The content area in which they received tutoring for				
b) General academics				
c) Attendance in school				
d) Behavior in school				
e) Behavior at home				
f) Attitude towards learning				
g) Organizational skills				

9. Please describe any other changes you have noticed (good or bad) since your students began receiving tutoring.

10. How would you rate your overall experience with this tutoring company?

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Adequate	<input type="checkbox"/> Poor	<input type="checkbox"/> Unacceptable
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11. What, if anything, would you change about the FYS Tutoring Program?

12. Any other comments/ suggestions: _____

Thank you!