San Francisco Unified School District
School Site Emergency Plan

School Site Name
PREFACE

The School Site Emergency Plan is designed for use as a school resource for prevention/mitigation, preparedness, response, and recovery planning and training as well as functioning as a template for meeting the requirements for the annual Safety Plan Process under Senate Bill 187, Education Code Section 35294, Statutes of 1998, and the National Incident Management System. It is designed to be a living document that is updated as necessary to meet site, District, and community needs, forms, and/or requirements—therefore, it should be maintained in hard copy and electronic form.

This document is NOT intended to be a “grab and go” guide in an actual emergency.
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SECTION 1: INTRODUCTION

Overview
The School Site Emergency Plan provides an operational template for individual schools to prepare for, respond to, and recover from disasters that may occur within the greater San Francisco area. The emergency organizational structure identified in this plan is consistent with the federally mandated National Incident Management System (NIMS) and the State of California’s Standardized Emergency Management System (SEMS), and it effectively structures emergency response at all levels in compliance with the Incident Command System (ICS).

Purpose
The purpose of the School Site Emergency Plan is to provide a unified template for school sites to respond and recover from an emergency, disaster, or event resulting in the disruption of normal school operations.

Scope
The School Site Emergency Plan guides a coordinated school staff response to an emergency, disaster, or event and aids in directing emergency response activities toward reaching an agreed upon goal. School Site Emergency Plan procedures are scalable in order to address incidents that may develop over time and those that may occur without warning.

Objectives
The objectives for the School Site Emergency Plan are as follows:
1. Protect the safety and welfare of students, school staff, and visitors.
2. Provide for a safe and coordinated response to emergencies.
3. Protect the District’s facilities and properties.
4. Enable the District to restore normal conditions with minimal confusion in the shortest time possible.
5. Provide for the interface and coordination between sites and the District Department Operations Center (DOC).
6. Provide for the interface and coordination between the District DOC and the City and County of San Francisco’s (CCSF’s) Emergency Operations Center (EOC).
7. Provide for the orderly conversion of pre-designated District sites to mass care sites, when necessary.
SECTION 2: CONCEPT OF OPERATIONS

National Incident Management System

Incidents typically begin and end locally and are managed on a daily basis at the jurisdictional level. Incident management includes prevention and protection, as well as response, mitigation, and recovery. However, successful incident management operations often depend on the involvement of multiple jurisdictions, levels of government, functional agencies, and/or emergency responder disciplines.

The National Incident Management System (NIMS) is a comprehensive, national approach—applicable to all jurisdictional levels across functional disciplines—designed to improve the effectiveness of emergency management/response personnel across the full spectrum of potential incidents and hazard scenarios. NIMS is based on the premise that using a common incident management framework will give emergency management/response personnel a flexible but standardized system for emergency management and incident response activities.

Table 1: Overview of NIMS

<table>
<thead>
<tr>
<th>NIMS is . . .</th>
<th>NIMS is not . . .</th>
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<tbody>
<tr>
<td>• a comprehensive, nationwide, systematic approach to incident management, including ICS, Multi-agency Coordination Systems, and Public Information.</td>
<td>• a response plan.</td>
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<td>• a set of preparedness concepts and principles for all hazards.</td>
<td>• only used during large-scale incidents.</td>
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<tr>
<td>• a set of essential principles for a common operating picture and interoperability of communications and information management.</td>
<td>• a communications plan.</td>
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<tr>
<td>• a set of standardized resource management procedures that enable coordination among different jurisdictions or organizations.</td>
<td>• only applicable to certain emergency management/incident response personnel.</td>
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<tr>
<td>• scalable to enable its use for all incidents (from day-to-day to large-scale incidents).</td>
<td>• only ICS or an organization chart.</td>
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<tr>
<td>• a dynamic system that promotes ongoing management and maintenance.</td>
<td>• a static system.</td>
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</table>
Standardized Emergency Management System

In accordance with the Standardized Emergency Management System (SEMS), California’s emergency response operations rely on a system in which government levels work together from the field upward, in a single, integrated structure. Incidents are managed at the lowest possible level. Local government has primary responsibility for emergency response activities within its jurisdiction. Operational areas (OAs), the region, and the State provide support to local jurisdictions.

SEMS also provides a standardized response structure for emergencies involving multiple jurisdictions or multiple agencies in California. It defines a standard management structure and a standard terminology for statewide use. SEMS is applicable to all organizational levels and functions in the emergency response system. There are five designated levels in the SEMS organization, which are identified in Figure 1.

Figure 1: SEMS Organizational Levels

| Field       | Consists of on-scene responders |
| Local       | Includes county, city, or special districts |
| Operational Area | Manages and/or coordinates information, resources, and priorities among all local governments within the boundary of a county |
| Region      | Manages and coordinates information and resources among operational areas |
| State       | Provides statewide resource coordination integrated with Federal agencies |

Incident Command System

The Incident Command System (ICS) is a standardized, on-scene, all-hazard incident management concept. ICS is based on a flexible, scalable response organization providing a common framework within which people can work together effectively.

A key principle of ICS is its flexibility. The ICS organization may be expanded easily from a very small size for routine events to a larger organization capable of handling catastrophic events.

Standardization through the use of common terminology is an important part of ICS. Common terminology helps to define organizational functions, incident facilities (e.g., EOC, DOC), resource
descriptions, and position titles. Incident terminology should be known before an emergency, disaster, or event.

**Primary Incident Command System Functions**

**Incident/School Commander (the “leader”)**

The Management Section is responsible for overall policy, direction, and coordination of the emergency response effort during the incident. The Management Section Staff is also responsible for interacting with response agencies and the DOC.

**Operations Section (the “doers”)**

The Operations Section is responsible for coordinating all operations in support of the emergency response and for implementing action plans. This section includes response teams that work toward reducing the immediate hazard, mitigating damage, and establishing control and restoration of normal operations.

**Planning/Intelligence Section (the “thinkers”)**

The Planning and Intelligence Section is responsible for collecting, evaluating, and disseminating information; maintaining documentation; and evaluating incoming information to determine the potential situation in the not-too-distant future. This section also develops District DOC/Field action plans for implementation by the Operations Section.

**Logistics Section (the “getters”)**

The Logistics Section is responsible for providing all types of support for the emergency response operation. This section orders all resources from off-site locations and provides facilities, services, personnel, equipment, transportation, and materials.

**Finance and Administration Section (the “collectors”)**

The Finance and Administration Section is responsible for accounting and financial activities such as establishing contracts with vendors, keeping pay records, and accounting for expenditures. This section is also responsible for all other administrative requirements and acts as the clearinghouse for documentation during the recovery phase.

**ICS Unified Command Structure**

Unified Command is an important element in multijurisdictional or multiagency domestic incident management. It provides guidelines to enable agencies with different legal, geographic, and functional responsibilities to coordinate, plan, and interact effectively.

As a team effort, Unified Command overcomes much of the inefficiency and duplication of effort that can occur when agencies from different functional and geographic jurisdictions, or agencies at different levels of government, operating without a common system or organizational framework.

All agencies with jurisdictional authority or functional responsibility for any or all aspects of an incident participate in the Unified Command structure and contribute the following process and responsibilities:

- Determine overall incident strategies
- Select objectives
• Ensure that joint planning for tactical activities is accomplished in accordance with approved incident objectives
• Ensure the integration of tactical operations
• Approve, commit, and make optimal use of all assigned resources

Advantages of Using Unified Command

• One set of objectives is developed for the entire incident.
• All agencies with responsibility for the incident have an understanding and are fully aware of joint priorities and restrictions.
• Duplicative efforts are reduced or eliminated, thus reducing cost and chances for frustration and conflict.
SECTION 3: PREPAREDNESS EFFORTS

Preparedness

Emergency preparedness at schools starts with school staff emergency preparedness at home. To ensure school staff are able to adequately respond to an emergency, disaster, or event, the following personal preparedness measures should be taken:

- Create a 72-hour emergency supply kit for the home.
- Create an emergency car kit / office kit, including comfortable clothes and shoes as well as medications.
- Develop a plan to reunite with family members.
- Develop a neighborhood preparedness program.

To help school staff with personal emergency preparedness, brochures are available from the local chapter of the American Red Cross (at www.redcrossbayarea.org), from the San Francisco Department of Emergency Services (at www.sf72.org), or by request through the San Francisco Unified School District (SFUSD) Office of Emergency Planning.

Disaster Service Workers

Section 3100 of the California Government Code states that public employees are disaster service workers (DSWs) who are subject to the disaster service activities assigned to them by their superiors or by law. The term *public employees* includes all personnel employed by State of California agencies, California county and city agencies, and public districts, excluding legally employed aliens. SFUSD employees are designated as DSWs. Section 3100 of the California Government Code applies to public school employees for cases in which:

1. a local emergency has been proclaimed,
2. a State of Emergency has been proclaimed, or
3. a Federal disaster declaration has been made.

Responsibilities

District Responsibilities

In case of a declared emergency by the superintendent during school hours, all students will be required to remain at schools, Child Development Centers (CDCs) or an alternate safe site under the supervision of the school principal/site manager or other school staff assigned by the principal/site manager. Students will not be permitted to leave the school site until:

1. regular dismissal time and only if it is considered safe to do so, or
2. an adult authorized by the parent or legal guardian whose name appears on the Student Emergency/Medical Information Card arrives to pick up the student. Additionally, please note the following:
   a. If students are en route to school, they shall continue to school.
   b. If students are on their way home from school, they are to continue home.
During a declared emergency, those students who have not been picked up by their parents or other authorized person may be taken by District personnel to another site where consolidated care, food and shelter, can be provided. This information will be given to the media stations and posted at the original site, if possible, to keep parents/guardians informed. Refer to the San Francisco Unified School District Emergency Operations Plan – Parent Child Reunification Appendix for additional information on short- and long-term reunification.

**Parent/Guardian Responsibilities**

Parents and legal guardians of students will be provided with a Student Emergency/Medical Information Card each year. In case of a declared emergency, students will be released ONLY to persons designated on this card. Parents/guardians are responsible for ensuring that information on the Student Emergency/Medical Information Card is current at all times.

Parents/guardians are asked to share with the schools the responsibility for informing students what they should do in case of an emergency, disaster, or event. Parents need to give specific directions to each student to follow the policy outlined above and to follow the directions of school personnel.

School authorities will do everything possible to care for each student while he/she is under district supervision.

It is critical that students do not have directions from parents/guardians that are contrary to the District’s stated policy on retention at school and authorized release in case of a severe emergency.

**Drills**

Each school site is responsible for conducting routine safety drills (lockout, lockdown, earthquake and fire). The principal/site manager or designee shall record each drill conducted on the SFUSD Emergency Drill Google Form ([https://goo.gl/forms/cfAAbmsaN7q9C71ME3](https://goo.gl/forms/cfAAbmsaN7q9C71ME3)), meeting the requirement of having filed a copy with the Superintendent/Director of Emergency Preparedness.

**Earthquake Drills**

The following standards must be met to ensure a successful earthquake drill:

- The Fire Alarm/Public Announcement can be heard/seen by all staff and students.

- Immediately after the earthquake alarm/public announcement sounds, all students, teachers and other employees:
  - DROP down on the floor;
  - take COVER under a sturdy desk, table, or other furniture with backs to the windows and protect head and neck with arms; and
  - HOLD onto the furniture and be prepared to move with it.
Pre-assigned teachers and staff will report to the Principal’s Office to check-in for the Emergency Response Team.

Upon sounding of the *all clear*, students and staff will return to their appropriate classroom, and the teacher will take roll. Missing students must be reported to the principal/site manager or designee immediately.

**Fire Drills**

*Principals/Site Managers shall hold fire drills at least once a month in all early education, elementary, middle schools and high schools.* *(Code of Regulations, Title 5, Section 550)*

The following standards must be met to ensure a successful fire drill:

- The Fire Alarm/Public Announcement can be heard and/or seen by all staff and students.
- Orderly evacuation begins immediately and is completed within minutes of the initial alarm, with minimal congestion at exit gates.
- Teachers and students will gather in an orderly fashion in pre-designated evacuation areas away from fire lanes.
- Teachers will take roll once in the evacuation area. Any missing students will be immediately reported to the Principal/Site Manager or designee.
- Upon sounding of the *all clear*, students and staff will return to their appropriate classroom and the teacher will take roll. Missing students must be reported to the principal/site manager immediately.
- Ensure thorough planning is provided for all (students, staff and visitors) requiring access due to disabilities, in accordance with ADA guidelines.
SECTION 4: EMERGENCY RESPONSE ROLES

Overview
In the event of an emergency, school personnel must be aware and familiar with their emergency response roles and responsibilities. School personnel emergency response roles are identified and described in this section. In those incidences involving localized emergencies normally concerning one school, the Crisis Response Team (CRT), as delineated in the SFUSD School Crisis Response Manual, will be activated.

Emergency Response Team
The Site Emergency Response Team (ERT) is responsible for coordinating emergency response by all staff and students at the school site. The ERT organization, which is consistent with the statewide Standardized Emergency Management System (SEMS), is composed of the Command, Operations, Planning, Logistics, and Administration/Finance Sections. ERT functions will be activated to the extent required by the situation, and within the limits of available staff to fulfill each function. When necessary, available personnel may assume more than one role until additional personnel are able to respond. ERTs will remain in charge of the incident until relieved by emergency first responders.

Non-Instructional Staff
Non-Instructional staff members not assigned as ERT members will assist with emergency response duties as assigned by the School Administrator or designee. Teachers and child development center staff not assigned as ERT members are responsible for providing care and supervision of students; directing students in appropriate emergency procedures; sending students in need of first aid to the first aid station; calming frightened students; helping restore order; taking attendance; reporting missing students and their last known location to the Search and Rescue Team; and assisting other staff and students as needed.

School Administrator
The School Administrator or their designee implements the School Site Emergency Plan when notified of a declared emergency by the SFUSD DOC Commander (Director of Crisis Response & Emergency Preparedness) or when deemed necessary; establishes a Site Command; orders evacuation from building and/or site as deemed appropriate; directs ERT response to life safety threats (fires, fallen electrical lines, hazardous material spill, etc.); collects, analyzes, and reports status and damage information to the Divisional Coordinator at the SFUSD DOC; and determines the need for and requests public safety assistance when necessary.

During off-hours, and upon notification of the SFUSD DOC Commander / Director of Crisis Response & Emergency Preparedness, or the occurrence of an obvious disaster, the School Administrator or their designee reports immediately to the school site to conduct damage survey. Those sites pre-designated as American Red Cross / City & County of San Francisco shelters will prepare to receive evacuees when requested to do so by the Director of Crisis Response & Emergency Preparedness / SFUSD DOC Commander. The School Administrator or their designee will initiate a recall to duty of additional site personnel as warranted by the situation.
School Incident Command System

Crisis Response Team
(Pg. B-3 of the Crisis Response Manual)

School (Incident) Commander

PIO
Liaison

Operations Chief
Planning Chief
Logistics Chief
Finance Chief

Site Check/Security
Documentation
Supplies
Timekeeping

Search & Rescue
Situation Analysis
Staffing
Purchasing

First Aid Care
Damage Survey
Communications

Student Supervision
Care & Shelter

These boxes do not need to be filled out until the Incident Command System protocol is activated. For sites with limited staff, note that the most important positions to fill will be under the OPERATIONS CHIEF category. Typically, during a MAJOR catastrophic event, that is when all sections may be needed.
School Emergency Response Teams

Command Staff

<table>
<thead>
<tr>
<th>Team</th>
<th>Team Leader</th>
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<tr>
<td>Incident Commander: Oversees management of the incident.</td>
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<tr>
<td>Public Information Officer (PIO): Coordinates with the SFUSD DOC PIO on the release of information to the media and prepares and distributes press releases, as appropriate and with the concurrence of the SFUSD DOC.</td>
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<tr>
<td>Liaison: Acts as a communications link between the site and the SFUSD DOC. Works closely with outside agencies (SFFD, SFPD, etc.) and the SFUSD DOC.</td>
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Operations

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<th>Team Leader</th>
<th>Staff</th>
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<tr>
<td>Operations Section Chief: Organizes and oversees each Operations Team, as necessary; ensures that teams are properly equipped for their assigned role and when necessary; requests outside assistance from the School Administrator or designee.</td>
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## Team

### Safety and Security:
Organizes safety and security teams as indicated; extinguishes fires, if possible; ensures that emergency assembly area(s) are accessible and safe; secures evacuation routes and assists in site evacuation, if required; secures access to the site by emergency vehicles; secures building against unauthorized re-entry; seals off and posts areas where hazardous conditions exist.

### Search and Rescue:
Assigns search and rescue teams to complete a systematic search of all rooms in pre-assigned areas, including bathrooms, library, and offices, for injured and/or trapped students and employees; requests on-site medical assistance, as indicated; and reports status to the Operations Section Chief.

### First Aid Care:
Establishes a first aid station, if necessary; assigns first aid teams; assesses injured and provides first aid care as indicated; determines the need for skilled medical and coordinates requests for assistance through the School Administrator or designee; establishes priorities for the transport of the injured to hospitals, when transport is available; and maintains a record of the name and destination of those transported.

### Student Supervision:
Establishes location(s) and provides a safe and calm environment for students; ensures all students are accounted for and works with Student Release to reunite students and parents.
### Team

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<th>Team</th>
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<th>Staff</th>
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<tr>
<td><strong>Student Release/Transport:</strong> Oversees the release of students to parents or authorized person indicated on the Student Emergency/Medical Card and completes and maintains student release forms. Coordinates with the SFUSD DOC in the acquisition of transportation in the event an evacuation is required.</td>
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### Planning

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<th>Team Leader</th>
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<tr>
<td><strong>Planning Section Chief:</strong> Organizes and oversees damage survey teams, if necessary; compiles damage and status information; ensures that teams are properly equipped for their assigned role; when necessary, requests outside assistance from the School Administrator or designee; and ensures that an accurate written record of the site’s emergency response is initiated and maintained.</td>
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<tr>
<td><strong>Documentation:</strong> Organizes all status reports coming to and from the SFUSD DOC; compiles a written record of emergency response activities; and compiles damage and status documentation for the post-event critique and After Action Report.</td>
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<td><strong>Situation Analysis:</strong> Works closely with the Planning Section Chief to gather information/intelligence and provide the most up-to-date information regarding the incident.</td>
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<td><strong>Damage Survey:</strong> Assigns damage survey teams to conduct a systematic survey of site damages; surveys damage to utility systems and shuts down main power, gas, and water mains, as indicated; follows damage control procedures to provide the safest possible environment and limit damage to site facility; safeguards all usable water within the building; performs emergency repairs as necessary; and reports status to the Operations Section Chief.</td>
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## Logistics

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<td><strong>Logistics Section Chief</strong>: Recruits and manages staff and volunteers as requested by other Branch Coordinators; procures supplies and equipment to support response operations; and arranges for conversion of the site to a Red Cross shelter when requested.</td>
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<td><strong>Supply</strong>: Obtains and distributes equipment and supplies necessary to support emergency operations; tracks all supplies and equipment; and reports to the Logistics Section Chief.</td>
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<tr>
<td><strong>Staffing</strong>: Works closely with the Planning Section Chief to provide guidance about staffing needs.</td>
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<tr>
<td><strong>Communications</strong>: Utilizes communication tools (phone, 800-MHz) to maintain communication with the SFUSD DOC.</td>
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<td><strong>Care and Shelter</strong>: Assesses restroom and cooking facilities and the adequacy of available food, water, blankets, and other supplies; determines what additional equipment and supplies are needed; and requests needed resources from the Supply Branch Coordinator.</td>
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## Finance

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<th>Team</th>
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<tr>
<td><strong>Finance Section Chief:</strong> Oversees all members of the Finance Team; ensures that all financial data is being recorded and catalogued properly for future reimbursement.</td>
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<td><strong>Timekeeping:</strong> Compiles a record of employee time devoted to response and recovery efforts.</td>
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<td><strong>Purchasing:</strong> Compiles all disaster-related expenditures.</td>
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SECTION 5: EMERGENCY RESPONSE ACTIONS

The following emergency response actions refer to the Principal, Site Manager, or appropriate designee as the “School Administrator.” In addition, Public Information Officers (PIOs) for the San Francisco Unified School District (SFUSD) are referred to as the Office of Public Outreach and Communication, and each site must assign an Emergency Planning Coordinator who is responsible for emergency response actions at each individual school site.

It is important to note that school administrators are responsible for the health and safety of students and staff during an emergency. Although the following procedures refer to specific actions, school administrators must exercise discretion in implementing standardized procedures, and should consider modifications, as necessary, to ensure the health and safety of all personnel during an emergency.

Every effort has been made to address the requirements for the special needs population, where appropriate. It is the responsibility of the school administrator, individual teachers, and other classroom aides to ensure that hearing, sight, mobility impaired students, as well as other special needs students, are accounted for and receive appropriate instructions.

Bomb Threat

In most cases, threats of a bomb or other explosive device will be received by telephone.

- Attempt to gain as much information as possible using the “Bomb Threat Checklist” in Appendix C. Do not hang up on the caller.

- Immediately notify the School Administrator and alert them to call 9-1-1 and provide:
  - Name
  - Call back phone number
  - Exact street location with the nearest cross street
  - Nature of incident
  - Number and location of people involved and/or injured

- The School Administrator will notify Leadership Equity Achievement Design (LEAD).

- Instruct all students and staff to turn off cellular devices and radios.

- Sound the fire alarm to evacuate all involved buildings.

- Secure all campus exits to prevent re-entry to buildings.

- Follow directions from the San Francisco Police Department (SFPD).

- Re-occupy buildings when instructed to do so by SFPD.
Earthquake

Earthquake Procedures Inside

- DROP to the ground. For those students and staff who are physically unable to drop to the ground, they should remain seated and cover their heads with their arms and hands.

- COVER under or near desks, tables, or chairs in a kneeling or sitting position.

- HOLD onto table or chair legs. Protect eyes from flying glass and debris by using your arm to cover your eyes.

- Remain in the DROP position until ground movement ends. Be prepared to DROP, COVER, and HOLD during aftershocks.

- School staff should check for injuries and assess the general safety of the room.

- Report any hazards to the school Damage Survey Team.

- All Emergency Response Teams (ERTs) should report to the School Administrators Office or pre-designated location.

Earthquake Procedures Outside

- Move away from overhead hazards such as power lines, trees, and buildings. DROP to the ground and COVER the back of the neck with your hands.

- Do not enter buildings until it is safe to do so.

- School staff should check for injuries.

- Report any hazards to the school Damage Survey Team.

- All ERTs should report to the School Administrators Office or pre-designated location.
Fire
Fire in a School Building
The School Administrator will:
- Sound the fire alarm, and
- call 9-1-1, and
- notify their Assistant Superintendent / LEAD, or
- if no answer, the Director of Crisis Response & Emergency Preparedness

School Staff will:
- supervise evacuation according to the Emergency Evacuation Plan posted in every classroom,
- close doors upon evacuating and leaving them UNLOCKED,
- take roll books (or have Teacher Vue installed on your smart device) and take roll at evacuation site, and
  - For the Teacher Vue app, the district URL/Domain is: https://synergy.sfusd.edu
  - report missing students to the School Administrator

The Custodian or ERT member will open necessary gates for emergency vehicles.

Re-occupy buildings when ordered to do so by San Francisco Fire Department (SFFD) and/or site administration

Fire Near the School (impacting normal operations, causing a danger to continue to occupy the school)
The School Administrator will:
- Sound the fire alarm, and
- call 9-1-1, and
- notify their Assistant Superintendent / LEAD, or
- if no answer, the Director of Crisis Response & Emergency Preparedness

If appropriate, re-occupy buildings when ordered to do so by SFFD and/or site administration
Gas Leak

The person detecting the odor of natural gas will:

- Notify the School Administrator
- Determine where the odor of gas is emanating from (a particular room or area, inside or outside the building).

The School Administrator will:

- Immediately call 9-1-1 and notify SFFD and provide:
  - building address,
  - site name,
  - description of the odor, and
  - location of the odor.
- If ordered to do so, evacuate the building.
- If the gas odor emanates from outside the building, close all windows and doors and remain inside. Follow the instructions of the SFFD
- Notify Pacific Gas & Electric (PG&E) at 1-800-468-4743
- Notify Buildings & Grounds (B&G) at 415-695-5525
- Notify your Assistant Superintendent / LEAD, or
- If no response, the Director of Crisis Response & Emergency Preparedness
Intruder on Campus

A campus intruder is defined as an individual who loiters or creates disturbances on school property. If an intruder is found on campus:

- Assess the situation and if it appears safe to approach the intruder, greet the individual in a polite and non-threatening manner
- Identify yourself as a school official
- Ask the intruder for identification
- Ask them what his/her purpose is for being on campus
- Advise the intruder of trespass laws
- Ask the intruder to quietly leave the campus or invite him/her to accompany you to the office
- If the intruder refuses to respond to your requests, inform him/her of your intention to summon law enforcement officers
- If the intruder gives no indication of voluntarily leaving the premises, call 9-1-1 and notify staff to lock down
  - Remember to be specific when advising staff to lock down the reason for locking down (e.g., We have an intruder on campus refusing to leave, we have notified the police, all staff should lock down!)

If an intruder appears on school grounds during recess or lunch:

- Outdoor supervisors should immediately notify the School Administrator and guide all students to nearby buildings.
- Lock all doors and windows.
- Assess the situation and identify the best possible strategies to counter the intruder (e.g., is Run, Hide, or Fight appropriate? Is remaining in lockdown/Hide appropriate? etc.)

In the event the intruder is inside a classroom:

- Staff should take a leadership role and remain calm, reassure others and note that their actions will influence others. Staff should also attempt to actively diffuse the situation and attempt to move students away from the intruder
- If it is safe to do so, staff should approach the intruder in a calm, non-confrontational manner and ask him/her to leave the campus
Active Shooter – RUN, HIDE, FIGHT

- School staff should quickly assess the situation and determine the best course of action (Run, Hide, Fight)

RUN

- If it safe to do so, evacuate the building and get to a safe place
- Evacuate even if others refuse to leave
- Leave all belongings behind (except your cell phone)
- If possible, help others escape
- Prevent others from entering where the active shooter may be
- When safe to do so, call 9-1-1

HIDE (similar to Lockdown)

- Lock the door AND barricade the doorway
  - If no lock, wrap and tie a cord (or use a belt) around the top “V” hinge or around the door handle
- Hide in an area out of the shooter’s view
- Do not become passive
- Spread out throughout the room
- DO NOT HIDE under tables
- Do not restrict your movement, be ready to counter if the active shooter gains entry
  - It is ok to get down, just do not restrict your ability to quickly get back up and counter if needed

NOTE: Counter means to disrupt the active shooter’s thinking process by committing to any action(s) that will help you accomplish this (e.g., throwing objects, running/screaming, attempting to subdue the shooter, etc.). See more details under “FIGHT” below

FIGHT

- Fight for your life only as a last resort and ONLY when your life is in immediate danger
- Distract by yelling, screaming, moving and/or throwing items at the shooter
- Either on your own or with help, attempt to incapacitate / subdue the shooter
- Act with as much physical aggression as possible
- Improvise weapons to defend yourself
- COMMIT TO YOUR ACTIONS… your lives depend on it!

NOTE:
You may apply one strategy to buy time to apply another. For example, you may use HIDE to build a barricade while you break a window to use RUN. These strategies are not progressive. You are to use them in any order depending on your specific situation and proximity to the active shooter.
LOCKDOWN: NOTIFICATION PROCEDURES

☐ Obtain authorization from LEAD to activate the Emergency Communications message created by the Public Outreach & Communications Department and request that it be sent to all parents via Auto Dialer or in written form indicating the following:

- The exact nature of the emergency
- Area impacted
- Who and what is affected
- How long the area will be impacted (determined from consultation with SFPD)
- Projected time for resolution
- Safe staging location for parents
- When will lockdown be modified to allow movement on campus?
  - Inside secured buildings
  - Bathroom trips with supervision
  - Food delivery or pick up in cafeteria by class
  - Free movement inside the fence line

☐ Communicate with the LEAD staff and request support for:

- Additional resources from LEAD staff and Central Offices
- Crisis Response Team
- Public Outreach & Communications Office
- Office of Environmental Health & Safety
- Transportation to move students, if necessary
- Sending additional Communication messages to parents
- District personnel to meet with parents at safe staging area to relay information
- Request and Reunification process (see SSEP Appendix D)
☐ Activation of an all clear notice when advised by the SFPD that the site is safe

☐ In the event that a lockdown is lifted prior to auto dialer authorization, LEAD may direct an auto dialer as a courtesy to parents, after the incident.
Medical Emergencies

In the event of a medical emergency, school staff should calmly and carefully assess the situation and immediately notify 9-1-1. School staff should follow directions given in the first aid flip chart and only take those measures which they are qualified to do. When handling medical emergencies, latex or rubber gloves must be worn at all times.

Bleeding

- Apply direct pressure to the wound.
- Maintain the pressure until the bleeding stops.
- If bleeding is from an arm or leg, and if the limb is not broken, elevate it above the level of the heart.
- If limb appears to be broken, minimize the movement, but take appropriate actions to stop the bleeding.

Shock

- Take necessary actions to keep the individual’s body temperature as close to normal as possible.
- Do not attempt to move the victim unless there is an apparent threat to life.
- Stay with the victim until Emergency Services arrive on-scene.

Choking (American Red Cross, Adult CPR/AED Skills Card)

- Stand behind the individual who is choking.
- Lean the individual slightly forward and give five back blows with the heel of your hand.
- Place the thumb side of one of your fists against the individual’s abdomen, just above the navel and well below the end of the breastbone.
- Grasp your fist with your other hand, give an abdominal thrust.
- Repeat until the object comes out, the person can breathe or cough forcefully, or the person becomes unconscious.

Note: If a child is removed from the site by ambulance, an appropriate staff member should ride along to provide comfort and notify the parents/guardians.
Power Outages

It is the District’s intent that schools will remain open during a short term power outage. Long term issues will be addressed on a case by case basis.

How to Prepare for an Outage

- Ensure portable lighting (e.g., flashlights and batteries) is available at your school site.
- Keep hallways and pathways clear at all times.
- Ensure school staff have established alternative teaching methods and plans to be used during power outages.
- Conduct a survey of your school site for the classrooms and offices with no windows and identify relocation options.

During an Outage

- Contact Buildings and Grounds (B&G) Work Control (415-695-5515 or 415-695-5508) and LEAD immediately if your school site is experiencing a blackout.
- After 30 minutes, have pre-identified ERT members walk through campus and check on the status of individuals in each building.
- Ensure students use a buddy system when going to the restroom.
- Do NOT use candles or gas lanterns.
- Turn off computers, monitors, printers, copiers, major appliances, and lights when not in use or needed.
Shelter-In-Place / Lockout

Shelter – In – Place may be directed if there is a danger in the community that could present a danger to the school community or a situation at the school that could harm students or staff if they are outdoors. For example, hazards such as a gas leak in the neighborhood, poor air quality index, or other hazard outside that can be harmful to others. Shelter-In-Place / Lockout will be routinely practiced during the school year.

- **Shelter**: Move all students and staff inside
- **Increase your “situational awareness”** and be ready to respond if the situation worsens
- **Shut**: Lock all doors and close windows
- **Listen**: Remain quiet to hear critical instructions from the School Administrator and/or emergency responders.
  - If there is no direction, continue instructional/work activities until the situation is resolved or you are directed to do otherwise

If the incident involves gas leaks or chemical spills, follow the procedures below:

- Advise students to cover their mouths and nose with a damp cloth or handkerchief to protect from any airborne hazards
- A member of the ERT should close all vents and turn off ventilation systems
- Advise students to maintain shelter-in-place procedures until the *all clear* or evacuation signal is given by the School Administrator and/or emergency responders
SECTION 6: EMERGENCY EVACUATION PROCEDURES

Schools are responsible for identifying and planning safe ingress and egress routes on their school property as well as appropriate evacuation routes. In addition, schools must plan for assisting students, staff, and visitors with disabilities. Under the Americans with Disabilities Act (ADA) of 1990, individuals who are deaf/hard of hearing, blind/partially sighted, mobility impaired and or/cognitively/emotionally impaired, must be assisted.

Schools must develop plans that identify the location of potential evacuation sites. Evacuation plans must also address the following:

- The population of people with disabilities/special needs.
- Appropriate signage and equipment (e.g., EVAC Chairs) needed for individuals with disabilities/special needs.
- Training for school staff to assist individuals with disabilities/special needs.
- Coordination with first responders.

Evacuation Locations

In the event of an emergency, either an on-campus or off-campus evacuation may be necessary. In order to be prepared, schools must identify safe evacuation locations to relocate the school population.

A) On-Campus Evacuation Location

School officials should review their school site layout and determine where the safest outdoor location is on campus to assemble students and staff. It is important to ensure there is adequate space for the entire school population and there is no danger of falling debris or power lines.

List the on-campus evacuation locations below:

<table>
<thead>
<tr>
<th>Primary Location</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Secondary Location</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

On the next page are the Evacuation Maps.
Evacuation Maps

[INSERT MAPS]
Off-Campus Evacuation Location (Reunification Sites)

The District has pre-identified alternate locations or sister sites to act as the off-campus evacuation for each school. These sister sites were identified to house the entire school population. In most instances, each school has a pre-identified secondary off-campus location.

List the organization, address, and contact information of the identified off-campus evacuation locations below:

**Primary Off-Site Evacuation / Reunification Location**

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Point of Contact</th>
<th>Phone Number</th>
</tr>
</thead>
</table>

**Secondary Off-Site Evacuation / Reunification Location**

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Point of Contact</th>
<th>Phone Number</th>
</tr>
</thead>
</table>

**Evacuation Routes**

If an emergency occurs and an evacuation is needed, school sites should have pre-designated routes to all evacuation locations. Each classroom is required to have posted its primary and secondary evacuation routes from the classroom. Each school should also provide a relocation map to its primary and secondary sister sites. Below are the reunification site maps.
Reunification Site Maps

[INSERT REUNIFICATION SITE MAP 1]
[INSERT REUNIFICATION SITE MAP 2]
Evacuation Procedures

On-Campus Evacuation

The need to evacuate a building on campus should occur after the decision has been made that it is unsafe to remain in the building.

- If it is determined an evacuation is needed, school staff should assemble students and use the pre-designated evacuation routes to report to the assigned on-campus location.
- School staff must take roll at the evacuation area to ensure that account is made for all students.
- Anyone who is missing or left behind due to serious injury should be immediately reported to school officials.
- School staff should identify any students who need medical attention and provide appropriate care.
- School staff should remain with their students and help to calm them.
- If it is determined school buildings are safe to re-enter, school staff will lead students back to their classrooms quickly and calmly. Roll should be taken once all students are back in the room.
- Students should be debriefed to calm fears about the evacuation as per the District Crisis Response Manual.

Off-Campus Evacuation

Off-campus evacuation is implemented after a decision is made that is it unsafe to remain on campus and evacuation to an off-site assembly area is required.

- If it is determined an evacuation is needed, school staff should assemble students and use the pre-designated evacuation routes to report to the assigned off-campus location.
- School staff must take roll at the evacuation location to ensure that account is made for all students.
- Anyone who is missing or left behind due to serious injury should be immediately reported to school officials.
- The Assistant Superintendent / LEAD and Director of Crisis Response & Emergency Preparedness should be immediately notified of the evacuation.
# Appendix A: Emergency Phone Numbers

<table>
<thead>
<tr>
<th>Agency / Organization</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Emergency Response Agencies</strong></td>
<td></td>
</tr>
<tr>
<td>Ambulance</td>
<td>9-1-1</td>
</tr>
<tr>
<td>San Francisco Fire – Rescue Department</td>
<td>9-1-1</td>
</tr>
<tr>
<td>San Francisco Police Department</td>
<td>9-1-1</td>
</tr>
<tr>
<td><strong>Hospitals</strong></td>
<td></td>
</tr>
<tr>
<td>Franciscan Treatment</td>
<td>415-353-6305</td>
</tr>
<tr>
<td>St. Francis Hospital</td>
<td>415-353-6000</td>
</tr>
<tr>
<td>San Francisco General Hospital</td>
<td>415-206-8111</td>
</tr>
<tr>
<td><strong>SFUSD Support Services</strong></td>
<td></td>
</tr>
<tr>
<td>SFUSD Asbestos Control Office</td>
<td>415-241-6431</td>
</tr>
<tr>
<td>SFUSD Buildings &amp; Ground Works Control</td>
<td>415-695-5525 (or 415-695-5508)</td>
</tr>
<tr>
<td>SFUSD Children’s Crisis Response</td>
<td>415-970-3800</td>
</tr>
<tr>
<td>SFUSD Emergency Planning Office</td>
<td>415-355-6927</td>
</tr>
<tr>
<td>SFUSD Environmental Health Officer</td>
<td>415-241-6431</td>
</tr>
<tr>
<td>SFUSD Needle Stick Hotline (24 hours)</td>
<td>415-469-4411</td>
</tr>
<tr>
<td>SFUSD Nurse of the Day</td>
<td>415-242-2615</td>
</tr>
<tr>
<td>SFUSD Safe School Line</td>
<td>415-241-2141</td>
</tr>
<tr>
<td>*SFUSD Security</td>
<td>415-695-5665</td>
</tr>
<tr>
<td>SFUSD Student Nutrition Services</td>
<td>415-749-3627</td>
</tr>
<tr>
<td>SFUSD Superintendent of Schools</td>
<td>415-241-6121</td>
</tr>
<tr>
<td>SFUSD Transportation</td>
<td>415-695-5725</td>
</tr>
<tr>
<td><strong>Leadership Equity Achievement Design (LEAD)</strong></td>
<td></td>
</tr>
<tr>
<td>Elementary</td>
<td>415-241-6310</td>
</tr>
<tr>
<td>Middle School</td>
<td>415-241-6607</td>
</tr>
<tr>
<td>High School</td>
<td>415-241-6478</td>
</tr>
<tr>
<td>Mission Zone</td>
<td>415-355-7323</td>
</tr>
<tr>
<td>Early Education Department</td>
<td>415-750-8599</td>
</tr>
<tr>
<td><strong>City and County Departments</strong></td>
<td></td>
</tr>
<tr>
<td>Department of Public Health</td>
<td>415-554-9000</td>
</tr>
<tr>
<td>San Francisco Animal Control</td>
<td>415-554-6364</td>
</tr>
<tr>
<td>San Francisco Poison Control</td>
<td>1-800-876-4766</td>
</tr>
</tbody>
</table>

* SFUSD Security should be utilized after normal business hours, on weekends, or on holidays.
APPENDIX B: EMERGENCY SUPPLIES

THE AMERICAN RED CROSS

RECOMMENDED EMERGENCY SUPPLIES FOR SCHOOLS

Drawn from lists created by the California Senate Select Committee on the Northridge Earthquake, Task Force on Education, August 1994

Introduction

What to Store
Begin with an analysis of the hazards of the area. Is your school threatened by tornadoes? Earthquakes? Is emergency assistance close at hand or would you have to wait for help if the entire community has been impacted? Do you think you will need tools for clearing debris? Remember that any school in the country could be locked down due to an intruder or gunfire in the area, so all schools should be prepared to have their students stuck inside the building for many hours. Similarly, all schools face the potential of a hazardous materials spill nearby, requiring the school to shelter-in-place with doors and windows closed and heating systems off. Adjust the supplies for extreme heat or cold temperatures. If your plan includes Search & Rescue teams for light search and rescue following an earthquake, tornado or other damaging event, stock supplies for the number of teams assigned.

Budget
Adjust the list, prioritizing for limited budget and storage space, if necessary. Develop a plan to phase in the supplies. Contact local service clubs and vendors for assistance.

How Much to Store
Make some planning assumptions. Do most of your students' families live nearby or do some of them commute long distances? Some schools could be cut off for days if a bridge or the main highway is blocked. If you determine that most of your students could be picked up in most emergencies within a day, then begin by stocking supplies for one day. Some schools plan that half their student body will be picked up by parents within one day, half the remainder within a day, and the remainder within another day; these schools stock supplies for 100% for day one, 50% for day two, plus 25% for day three. Other schools stock supplies for 3 days, the recommendation of many emergency management agencies. Remember to factor in the number of staff and other adults who may be on campus.

Storage
Determine where to store emergency supplies. Every classroom should have some supplies and there should be a cache of supplies for the whole school. Many schools in California and other states threatened by earthquakes use outdoor storage, anticipating the possibility of having to care for students outside the buildings. They use an existing building or a cargo container, also called a land-sea container, purchased used and installed near the emergency assembly area. Schools with limited budgets and/or temperature extremes may opt to store their supplies in
various caches throughout the school facility, primarily in locked closets or classrooms. Many schools stock supplies in (new) trash barrels on wheels. Do not store water in the barrels because it may leak and destroy everything else. Make sure that there are keys to ensure access to the supplies during an emergency, including access by programs such as day care and after-school events. Plan an annual inventory, replacing water and other items with limited shelf life as necessary.

**Recommended Supplies**
The following lists address classroom kits, supplies for the whole school and Search & Rescue gear recommended by American Red Cross.

**Classroom Kit**
- Leather Work gloves
- Latex gloves: 6 pairs
- Safety goggles: 1 pair
- Small First Aid kit
- Pressure dressings: 3
- Crow bar
- Space blankets: 3
- Tarp or ground cover
- Student accounting forms (blank)
- Student emergency cards
- Buddy classroom list
- Pens, paper
- Whistle
- Student activities
- Duct Tape: 2 rolls (for sealing doors and windows)
- Scissors
- Suitable container for supplies (5-gallon bucket or backpack)
- Drinking water and cups (stored separately)
- Toilet supplies (large bucket, used as container for supplies and toilet when needed, with 100 plastic bags, toilet paper, and hand washing supplies)
- Portable radio, batteries or other communication system
- Flashlight, batteries
- Push broom (if classroom includes wheel chairs)

**Supplies for the Whole School: Water, First Aid, Sanitation, Tools, Food**

**Water**
- ½ gallon per person per day times three days, with small paper cups

**First Aid**
- Compress, 4 x 4": 1000 per 500 students
- Compress, 8 x 10": 150 per 500 students
- Elastic bandage: 2-inch: 12 per campus; 4-inch: 12 per campus
School Site Emergency Plan
School Site Name

- Triangular bandage: 24 per campus
- Cardboard splints: 24 each, small, medium, large
- Butterfly bandages: 50 per campus
- Water in small sealed containers: 100 (for flushing wounds, etc.)
- Hydrogen peroxide: 10 pints per campus
- Bleach, 1 small bottle
- Plastic basket or wire basket stretchers or backboards: 1.5/100 students
- Scissors (paramedic): 4 per campus
- Tweezers: 3 assorted per campus
- Triage tags: 50 per 500 students
- Latex gloves: 100 per 500 students
- Oval eye patch: 50 per campus
- Tapes: 1" cloth: 50 rolls per campus; 2" cloth: 24 per campus
- Dust masks: 25 per 100 students
- Disposable blanket: 10 per 100 students
- First Aid books: 2 standard and 2 advanced per campus
- Space blankets: 1 per student and staff
- Heavy duty rubber gloves: 4 pairs

Sanitation Supplies (if not supplied in the classroom kits)
- 1 toilet kit per 100 students/staff, to include:
  - 1 portable toilet, privacy shelter, 20 rolls toilet paper, 300 wet wipes, 300 plastic bags with ties, 10 large plastic trash bags
  - Soap and water, in addition to the wet wipes, is strongly advised.

Tools per Campus
- Barrier tape, 3" x 1000": 3 rolls
- Pry bar
- Pick ax
- Sledge hammer
- Shovel
- Pliers
- Bolt cutters
- Hammer
- Screwdrivers
- Utility knife
- Broom
- Utility shut off wrench: 1 per utility

Other Supplies
- Folding tables, 3' x 6': 3-4
- Chairs: 12-16
- Identification vests for staff, preferably color-coded per school plan
- Clipboards with emergency job descriptions
- Office supplies: pens, paper, etc.
• Signs for student request and release
• Alphabetical dividers for request gate
• Copies of all necessary forms
• Cable to connect car battery for emergency power

Food
The bulk of stored food should be easy to serve, non-perishable and not need refrigeration or heating after opening. Food is generally considered a low priority item, except for those with diabetes and certain other specific medical conditions. One method used by schools is to purchase food at the beginning of the school year and donate it to charity at the end of the year. A supply of granola bars, power bars, or similar food which is easy to distribute, may be helpful. Some schools store hard candy, primarily for its comfort value.

Search & Rescue (S&R) Equipment
Training on how to do light Search & Rescue is required—contact the SFFD Neighborhood Emergency Response Team (NERT) for information on scheduling training.

Protective Gear per S&R Team Member
• Hard hat, OSHA approved
• Identification vest
• Leather work gloves
• Safety Goggles
• Dust mask
• Flash light, extra batteries
• Duffel or tote bag to carry equipment

Gear per S&R Team
• Backpack with First Aid supplies
• Master Keys
# APPENDIX C: BOMB THREAT REPORT FORM

<table>
<thead>
<tr>
<th>School:</th>
<th>Time Call Received:</th>
<th>Call Taken By:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date:</td>
<td>Time Caller Hung Up:</td>
<td>Title:</td>
</tr>
<tr>
<td></td>
<td>Caller ID Info (*69):</td>
<td></td>
</tr>
</tbody>
</table>

## Questions to Ask:

1. When will the bomb explode?  
   **Caller’s Voice:** (circle all that apply)  
   - Calm  
   - Nasal  
   - Deep Breathing  
   - Cracking Voice  
   **Caller’s Language:** (circle all that apply)  
   - Well Spoken  
   - Educated  
   - Street Noises  
   - Crockery  
   **Background Sounds:** (circle all that apply)  
   - Voices  
   - PA System

2. Where is the bomb right now?  
   - Angry  
   - Stutter  
   - Disguised  
   - Accent  
   **Caller’s Voice:** (circle all that apply)  
   - Foul  
   - Message Taped?  
   **Background Sounds:** (circle all that apply)  
   - Street Noises  
   - Crockery  
   - Voices  
   - PA System

3. What does it look like?  
   - Angry  
   - Stutter  
   - Disguised  
   - Accent  
   **Caller’s Voice:** (circle all that apply)  
   - Foul  
   - Message Taped?  
   **Background Sounds:** (circle all that apply)  
   - Street Noises  
   - Crockery  
   - Voices  
   - PA System

4. What kind of bomb is it?  
   - Excited  
   - Lisp  
   - Serious  
   - Used Slang  
   **Caller’s Voice:** (circle all that apply)  
   - Message Read?  
   - Young (child)  
   **Background Sounds:** (circle all that apply)  
   - Street Noises  
   - Crockery  
   - Voices  
   - PA System

5. What will cause it to explode?  
   - Slow  
   - Raspy  
   - Incoherent  
   - Joking  
   **Caller’s Voice:** (circle all that apply)  
   - Young (adult)  
   - Middle Aged  
   - Motor  
   - Office  
   **Caller Demographics** (Circle One)  
   - Male  
   - Female  
   - Unknown  
   **Background Sounds:** (circle all that apply)  
   - Street Noises  
   - Crockery  
   - Voices  
   - PA System

6. Did you place the bomb?  
   - Rapid  
   - Deep  
   - Slurred  
   - Distinct  
   **Caller’s Voice:** (circle all that apply)  
   - Old  
   - Middle Aged  
   - Motor  
   - Office  
   **Caller Demographics** (Circle One)  
   - Male  
   - Female  
   - Unknown  
   **Background Sounds:** (circle all that apply)  
   - Street Noises  
   - Crockery  
   - Voices  
   - PA System

7. Why?  
   - Soft  
   - Ragged  
   - Clearing Throat  
   - Normal  
   **Caller’s Voice:** (circle all that apply)  
   - Male  
   - Female  
   - Unknown  
   **Background Sounds:** (circle all that apply)  
   - Street Noises  
   - Crockery  
   - Voices  
   - PA System

8. How did the bomb get in the school?  
   - Loud  
   - Laughter  
   - Crying  
   - Frightened  
   **Caller’s Voice:** (circle all that apply)  
   - Male  
   - Female  
   - Unknown  
   **Background Sounds:** (circle all that apply)  
   - Street Noises  
   - Crockery  
   - Voices  
   - PA System

9. Where are you calling from?  
   - If voice is familiar, who did it sound like?  
   - Approximate Age:  
   - Long Distance  
   - Cell Phone

10. What is your name, address, phone?  

**Other Observations:**
APPENDIX D: Parent-Child Reunification Procedures

In an effort to address all hazard incidents, the San Francisco Unified School District (SFUSD) has developed short- and long-term parent-child reunification procedures. Short-term procedures outline the appropriate steps to be taken at individual school sites. When reunification procedures exceed the scope of school site operations, SFUSD will implement long-term procedures to consolidate resources and increase efficiency.

School Site Reunification: Short Term

Student Emergency/Medical Information Card

All students are required to have a Student Emergency/Medical Information Card on file at their school site. Student Emergency/Medical Information Cards must be updated every school year, and the school should be notified of any changes of information on the student emergency/medical information cards. Student Emergency/Medical Information Cards will be distributed to students on the first day of school and must be returned promptly. Student emergency cards require the following information:

- Parent/guardian/caregiver current address and phone number
- The student’s doctor/health care provider and insurance information
- Any medication(s) or chronic illness(es) related to the student

Parent-Child Reunification

In the event that an emergency occurs on or near a school site, parents (or guardians) must report to the school site and adhere to the following procedures required for releasing a student. School sites must work in conjunction with the SFUSD Department Operations Center (DOC) throughout the parent-child reunification process.

The following procedures provide a general guideline for parent-child reunification throughout SFUSD. Each school site is responsible for adhering to the following three principals when implementing its reunification process: (1) a safe and secure check-in area for parents, (2) a separate area designated for the reunification of parents and children, and (3) a safe and secure exit for parents and children.

Preparation

- At the start of the school year, each school site should prepare an emergency bin containing copies of Student Emergency/Medical Information Cards, name tags for all students and staff, lists of all student and staff names, pre-printed signs with letters A–Z, sharpie markers, pens, and tape.
- Emergency bins should be updated on a routine basis.

Reunification

- School staff should set up two tables inside the main gate of the school site. One table will be designated for students with last names beginning A–M. The second table will be designated for students with last names beginning N–Z. Each table will have two binders
with all students’ names and Student Emergency/Medical Information Cards. Each table must be clearly and adequately marked with the appropriate letters.

- Parents or guardians arriving to the school site must wait in the appropriate line and be able to identify their child by name for pick-up. A school staff member will be responsible for directing parents to the appropriate lines.

- School staff members working at the tables will highlight students’ names in the appropriate binder and verify the parent or guardian name. *Only contacts listed on the student emergency/medical information card may pick up a child.* Parents/Guardians must have a valid ID and/or be recognized as Parents/Guardians of the student by a school staff member. Highlighting the students’ name will indicate a parent or guardian has arrived to pick up the student.

- At the student assembly area, school staff will post signs with the letters A–Z. Signs should be pre-made and stored in the school site emergency bin. Students should line up behind the letter that represents the first letter of their last name.

- All students must wear name tags indicating their last name, first name. (If possible, name tags with names already printed on them will be kept in the emergency bin and distributed to school staff responsible at each line, A–Z).

- Once parents/guardians have arrived, a runner will notify the child and escort them to the reunification area.

- After parents/guardians are reunited with their child, school staff will escort and/or direct the parent/guardian and child to the exit gate (the exit gate should not be the same as the main gate).

- Two-to-four school staff members should be placed at the exit gate with copies of the Student Emergency/Medical Information Cards. All parents/guardians should be cross-referenced on the emergency/medical information card prior to exiting the gate.

- Upon exiting the school sites, students must remove their name tags and give them to the school staff. School staff must use a sharpie marker to write one of the following codes on the students name tag:
  - M – if the mother picked up the student
  - F – if the father picked up the student
  - G – if the guardian picked up the student
  - GM – if the grandmother picked up the student
  - GF – if the grandfather picked up the student
  - O + NAME – if someone other than the above picked up the student

- School staff should attach the student’s name tag to the Student Emergency/Medical Information Card and place them in a file for documentation, which is retained in a secure location.

**Additional Information Regarding Students Age 18 and Older**

- Students who are 18 years of age or older may legally leave the premises, but will be encouraged to stay until contact with a parent/guardian can be made. Students leaving
without an adult must check out at the exit gate and school staff must mark an “18” on their name tag.

- For accountability/tracking purposes, 18-year-olds must communicate their intended destination (e.g., home, grandparents’ house, neighbor’s house) for any adult who may come looking for them.

### District-Wide Reunification: Long Term

The SFUSD Incident Commander will implement District-wide reunification, and the SFUSD DOC will disseminate information to the school sites. The District-wide reunification process is designed to allow SFUSD to continue parent-child reunification procedures during extended hours and to consolidate resources and reunification sites. The District reunification sites are based on the City and County of San Francisco (CCSF) Emergency Response Districts (ERDs).

#### Reunification

- If appropriate, the SFUSD Incident Commander, in collaboration with site administration and the Superintendent, will make the decision to implement the District-wide reunification process
- The SFUSD DOC will contact each individual school site to obtain situational awareness regarding the number of students remaining at the schools and the staff available to work at District reunification sites
- The SFUSD DOC will determine the appropriate District reunification sites based on pre-determined primary and secondary sites (see Table A.1)
- The SFUSD DOC will identify and coordinate transportation needs for each school site as well as the staffing needs for each reunification site
- School sites will continue the parent-child reunification process until transportation arrives to transfer students to the District reunification sites. Once students are safely transported to the district reunification sites, staff may be released from the school site, and the school will be closed.
- School sites must post signs and clearly indicate the place to which students have been relocated
- Once the district reunification sites have been established, standard school site reunification procedures will begin
- The SFUSD DOC will determine when to reduce the reunification sites to one consolidated site based on the number of students remaining
- The SFUSD DOC will identify the school site to be used based on location, structural integrity and size
- When deemed appropriate, the SFUSD DOC in collaboration with CCSF DEM will authorize the deactivation of the reunification sites and the remaining students will be handed over to the custody of the Human Service Agency, Child Protection Services
Death of a Student

The following are recommendations in the event of a death resulting from an isolated incident or in the case of mass casualties from a major emergency:

- Activate the Crisis Response Team (CRT).
- Inform parents/guardian in a private place. Ask them if there is anyone else who should be informed.
- Inform parents/guardians that the body may be viewed.
- In cases where the body may be difficult to view, recommend parents/guardians do not view body.

Grief Counseling

Following a disaster or major emergency, the Chief of Student, Family, & Community Support Division will collaborate with the Superintendent and Human Resources to organize or arrange for Crisis Incident Stress Debriefing (CISD) Teams to debrief and counsel emergency responders, staff, and students, as necessary.
Table D.1: SFUSD Reunification Sites

<table>
<thead>
<tr>
<th>Site Name</th>
<th>Address</th>
<th>Neighborhood</th>
<th>ERD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Galileo High School (P)</td>
<td>1150 Francisco Street</td>
<td>Marina, Pacific Heights, Western Addition</td>
<td>1</td>
</tr>
<tr>
<td>Francisco Middle School (S)</td>
<td>2190 Powell Street</td>
<td>North Beach, Chinatown</td>
<td>1</td>
</tr>
<tr>
<td>Mission High School (P)</td>
<td>3750 18th Street</td>
<td>Mission, Noe Valley, Diamond Heights</td>
<td>2</td>
</tr>
<tr>
<td>Everett Middle School (S)</td>
<td>450 Church Street</td>
<td>Mission, Noe Valley, Diamond Heights</td>
<td>2</td>
</tr>
<tr>
<td>International Studies (P)</td>
<td>655 DeHaro Street</td>
<td>Potrero Hill, Bayview, Hunter Point</td>
<td>3</td>
</tr>
<tr>
<td>Downtown High School (S)</td>
<td>693 Vermont Street</td>
<td>Potrero, Bayview, Hunter Hill</td>
<td>3</td>
</tr>
<tr>
<td>Marina Middle School (P)</td>
<td>3500 Fillmore Street</td>
<td>Marina, Pacific Heights, Western Addition</td>
<td>4</td>
</tr>
<tr>
<td>Claire Lilenthal (S)</td>
<td>3630 Divisadero Street</td>
<td>Marina, Pacific Heights, Western Addition</td>
<td>4</td>
</tr>
<tr>
<td>James Lick (P)</td>
<td>1220 Noe Street</td>
<td>Mission, Noe Valley, Diamond Heights</td>
<td>6</td>
</tr>
<tr>
<td>John O’Connell High School (S)</td>
<td>2355 Folsom Street</td>
<td>Mission, Noe Valley, Diamond Heights</td>
<td>6</td>
</tr>
<tr>
<td>Horace Mann Middle School (S)</td>
<td>3351 23rd Street</td>
<td>Mission, Noe Valley, Diamond Heights</td>
<td>6</td>
</tr>
<tr>
<td>George Washington High School (P)</td>
<td>600 32nd Street</td>
<td>Richmond</td>
<td>7</td>
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<tr>
<td>Presidio Middle School (S)</td>
<td>450 30th Avenue</td>
<td>Richmond</td>
<td>7</td>
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<tr>
<td>Roosevelt (S)</td>
<td>460 Arguello Blvd.</td>
<td>Richmond</td>
<td>7</td>
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<tr>
<td>Lincoln High School (P)</td>
<td>2162 24th Avenue</td>
<td>Sunset</td>
<td>8</td>
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<tr>
<td>A.P. Gianni Middle School (S)</td>
<td>3151 Ortega Street</td>
<td>Sunset</td>
<td>8</td>
</tr>
<tr>
<td>Herbert Hoover Middle School (S)</td>
<td>2290 14th Avenue</td>
<td>Sunset</td>
<td>8</td>
</tr>
<tr>
<td>Balboa High School (P)</td>
<td>1000 Cayuga Avenue</td>
<td>Outer Mission, Ingleside, Oceanview</td>
<td>9</td>
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<tr>
<td>James Denman (S)</td>
<td>241 Oneida Avenue</td>
<td>Outer Mission, Ingleside, Oceanview</td>
<td>9</td>
</tr>
<tr>
<td>Burton High School (P)</td>
<td>200 Mansell Street</td>
<td>Portero Hill, Bayview, Hunter Point</td>
<td>0</td>
</tr>
<tr>
<td>Visitacion Valley (S)</td>
<td>450 Raymond Avenue</td>
<td>Portero Hill, Bayview, Hunter Point</td>
<td>0</td>
</tr>
</tbody>
</table>

(P) Primary Site  (S) Secondary Site  (ERD) Fire Department Emergency District
## APPENDIX E: EXERCISE AND DRILL RECORD

<table>
<thead>
<tr>
<th>Type of Exercise or Drill</th>
<th>Date Held</th>
<th>Time</th>
<th>Comments</th>
<th>Recorded by</th>
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</table>

Emergency Planning Department Fax Number: 415-355-7395
APPENDIX F: SCHOOL INCIDENT COMMAND SYSTEM

School (Incident) Commander

PIO

Liaison

Operations Chief

Planning Chief

Logistics Chief

Finance Chief

Site Check/Security

Documentation

Supplies

Timekeeping

Search & Rescue

Situation Analysis

Staffing

Purchasing

First Aid Care

Damage Survey

Communications

Care & Shelter

Student Supervision

Student Release/Transport

Appendix G: School Incident Command System

Incident Command System

F-1

School Site Emergency Plan

September 2018
APPENDIX G: EMERGENCY OPERATIONS TEMPLATE

To assist in an emergency, administrative personnel need to create and store critical information as to the organization and management of the school site. Please fill out this template and attach a map of your school. Keep a copy with your emergency response materials and send a copy to your LEAD and The Emergency Preparedness Department.

<table>
<thead>
<tr>
<th>Name of School:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of Principal:</td>
<td>Principal’s Cell #</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>School phone:</th>
<th>School fax:</th>
</tr>
</thead>
<tbody>
<tr>
<td>School population:</td>
<td>Number faculty/staff:</td>
</tr>
<tr>
<td>School session hours:</td>
<td>Delivery hours:</td>
</tr>
<tr>
<td>Opening building time:</td>
<td>Closing building time:</td>
</tr>
<tr>
<td>Custodial-First in at:</td>
<td>Last out at:</td>
</tr>
<tr>
<td>Location of custodial supplies &amp; Emergency supplies:</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>After school activities:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Identify location of all school gates and key numbers to gate padlocks:</td>
<td></td>
</tr>
<tr>
<td>North:</td>
<td>South:</td>
</tr>
<tr>
<td>Show exits from school building on school map/plan:</td>
<td></td>
</tr>
<tr>
<td>Main building:</td>
<td>Gym building:</td>
</tr>
<tr>
<td>Where are emergency keys located?</td>
<td></td>
</tr>
<tr>
<td>Location of roof access:</td>
<td>Key number to roof:</td>
</tr>
<tr>
<td>Auditorium key number:</td>
<td>Café key number:</td>
</tr>
<tr>
<td>Location main water valves for fire safety:</td>
<td>Key number:</td>
</tr>
<tr>
<td>Location main electrical panel for school:</td>
<td>Key number:</td>
</tr>
<tr>
<td>Location main telephone panel for school:</td>
<td>Key number:</td>
</tr>
<tr>
<td>Location student emergency cards:</td>
<td>Key number:</td>
</tr>
</tbody>
</table>
Active Shooter Response

RUN, HIDE, FIGHT

RUN

- If it is safe to do so, evacuate the building and get to a safe place
- Evacuate even if others refuse to leave
- Leave your belongings behind
- If possible, help others escape
- Prevent others from entering where the active shooter may be
- Call 911 when you are safe

HIDE

- Hide in an area out of the shooter’s view
- Lock the door and/or barricade the doorway
  - If no lock, remember to wrap and tie a cord around the top “v” hinge or around the door handle
- Do not become passive (no hiding under tables)
- Spread out throughout the room, not all clumped in one area
- Be ready to counter if the shooter enters the room
- Be ready to move quickly if you suddenly need to evacuate

FIGHT

- Fight for your life only as a last resort and ONLY when your life is in imminent danger
- Distract by yelling, screaming, moving and/or throwing items at the shooter
- Either on your own or with help, attempt to incapacitate the shooter
- Act with as much physical aggression as possible
- Improvise weapons to defend yourself
- Commit to your actions… your life depends on it!

REMEMBER…

- You may “HIDE” and build a barricade while you break a window to “RUN!” These strategies are not to be used in order but rather used based on your given situation and proximity to the shooter.
IN AN EMERGENCY
WHEN YOU HEAR IT. DO IT.
LOCKDOWN! LOCKS, LIGHTS, OUT OF SIGHT.

STUDENTS
- Move away from sight
- Maintain silence
- Do not open the door

TEACHER
- Lock interior doors
- Turn out the lights
- Move away from sight
- Do not open the door
- Maintain silence
- Take attendance

LOCKOUT! SECURE THE PERIMETER.

STUDENTS
- Return inside
- Business as usual

TEACHER
- Bring everyone indoors
- Lock perimeter doors
- Increase situational awareness
- Business as usual
- Take attendance

EVACUATE! TO ANNOUNCED LOCATION.

STUDENTS
- Bring your phone
- Leave your stuff behind
- Follow instructions

TEACHER
- Lead evacuation to location
- Take attendance
- Notify if missing, extra or injured students

SHELTER! HAZARD AND SAFETY STRATEGY.

STUDENTS
- Hazard: Tornado
  - Safety Strategy: Evacuate to shelter area
- Hazard: Hazmat
  - Safety Strategy: Seal the room
- Hazard: Earthquake
  - Safety Strategy: Drop, cover and hold
- Hazard: Tsunami
  - Safety Strategy: Get to high ground

TEACHER
- Lead safety strategy
- Take attendance

The Standard Response Protocol and Logo are Trademarks of The "I Love U Guys" Foundation and may be registered in certain jurisdictions.
School Site Emergency Plan

School Site Name

Appendix H: School Incident Standard Response Protocol

Run, Hide, Fight

September 2018